

itSMF BELGIUM ANNUAL CONFERENCE 2011  
17 MARCH 2011 – METROPOLIS ANTWERP

# Leadership leads the way

**Speaker :** Frank De Schepper, Axios Systems

**Title of the presentation :** The Service Catalog: Build it, Publish it, Use it

**Summary of the presentation :**

In this workshop we will use an example of a Service Catalog and take a closer look on how to create it in assyst.

Make use of that Service Catalog and see some examples of possible reports on this topic.

A group of hikers with backpacks and poles are ascending a steep, snow-covered mountain slope under a clear blue sky. The hiker in the foreground is seen from behind, wearing a dark jacket and a backpack.

Leadership  
leads the way