

itSMF BELGIUM ANNUAL CONFERENCE 2011
17 MARCH 2011 – METROPOLIS ANTWERP

Leadership leads the way

Speaker : Dr Robina Chatham & Dr Brian Sutton

Title of the presentation : itSMF Workshop: Leading through Questions

Summary of the presentation :

Einstien is quoted as saying, 'we cannot solve problems by using the same type of thinking that created them". This is a key message for all IT leaders.

In this workshop Brian and Robina will further develop the themes from their Key Note address and examine just how do we change mindsets? And how can we start to see differently?"

It is our belief that effective use of Questions is a key tool to challenge your own thinking and structure it in a way that leads to new insights. Indeed the technique is so powerful that it is at the heart of what many great leaders do naturally. We will show you how to structure your questions for maximum effect. How to use questions as an igniting purpose to inspire new levels of creativity and innovation in your teams. You will come out of this workshop with a clear idea of how you can instantly improve your personal effectiveness as an IT leader and have simple structures that you can adopt and adapt for your own purposes.

The text 'Leadership leads the way' is written in a large, white, sans-serif font against a dark blue background. The background image shows a group of hikers with backpacks ascending a steep, snow-covered mountain slope under a clear blue sky.

Leadership
leads the way