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Leadership leads the way

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Title of the presentation : Application Management Lifecycle from a Business Perspective using BiSL

Summary of the presentation : Some of the problems after sourcing IT are caused by overestimating the ability to formalise the division of labour between the various internal and external parties involved. This paper explores the grey area between Application Management and Infrastructure Management and develops two sourcing strategies to consider. Either you avoid the need for close collaboration or you select service providers who can collaborate with each other and effectively deal with the inevitable loose ends.

A group of hikers with backpacks and poles are ascending a steep, snow-covered mountain slope under a clear blue sky. The hikers are in the lower right portion of the image, moving away from the viewer.

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