

**itSMF BELGIUM ANNUAL CONFERENCE 2011**  
17 MARCH 2011 – METROPOLIS ANTWERP

# Leadership leads the way

**Speaker :** Linda Hoeben  
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Cirkels

**Title of the presentation :** Leadership skills

**Summary of the presentation :**

What are leadership skills exactly? What makes people to be a successful leader? Do you know if you have leadership skills?

Do you want to find out more? Come to this interactive workshop that offers opportunities for participants to develop their leadership skills.

You will be introduced to Transactional Analysis as a model to understand communication and personalities.

From this model we will draw suggestions in order to reach your full leadership-potential.

A large, white, sans-serif font text 'Leadership leads the way' is positioned in the bottom left corner of the page. The background of this section is a photograph of a snowy mountain slope with several hikers ascending under a clear blue sky.